Jordan Ellis | QA Engineer | Test Automation & Quality Assurance

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Basics

- Detail-oriented QA Engineer with 6+ years of experience designing and executing comprehensive test strategies for web and mobile applications.
- Skilled in test automation using Selenium, Cypress, Playwright, and REST Assured, with a strong focus on reducing release cycles and improving defect detection.
- Proven ability to collaborate with cross-functional teams, translate requirements into test cases, and drive quality improvements throughout the SDLC.
- Experienced in manual testing, API testing, performance testing, and CI/CD integration, with a commitment to continuous learning and process optimization.

Education

University of California, Davis **https://www.ucdavis.edu**

Bachelor, Computer Science, Score: 3.7 *Sep 2014–Jun 2018*

- Graduated with honors and a strong foundation in software engineering principles.
- Completed coursework focused on testing methodologies, quality assurance, and software development life cycles.
- Led a capstone project on automated regression testing for a campus web portal.

Courses: Data Structures and Algorithms, Software Engineering, Database Systems, Web Development, Operating Systems, Computer Networks, Introduction to Software Testing

Work

BrightWave Technologies **https://www.brightwave-tech.com**

Senior QA Engineer *Jan 2022–Present*

- Lead QA efforts for a suite of SaaS products, defining test strategies and ensuring high-quality releases.
- Built and maintained automated test suites using Cypress and Playwright, increasing regression coverage by 45%.
- Integrated automated tests into CI/CD pipelines with GitHub Actions, reducing release validation time from 3 days to 8 hours.
- Mentored junior QA engineers, conducted code reviews, and established testing best practices across the team.
- Collaborated with product managers and developers to review requirements and identify risks early in the development cycle.

Keywords: Test Automation, Cypress, Playwright, CI/CD, Mentoring

Nova Retail Systems **https://www.novaretailsystems.com**

QA Engineer *Mar 2019–Dec 2021*

- Designed and executed manual and automated test cases for web and mobile retail applications.
- Developed API test suites using Postman and REST Assured, validating microservices and third-party integrations.
- Reduced production defects by 30% through improved regression testing and defect triage processes.
- Participated in Agile ceremonies and contributed to sprint planning, estimation, and continuous improvement.
- Maintained test documentation and reported quality metrics to stakeholders using Jira and Confluence.

Keywords: Manual Testing, API Testing, Postman, Jira, Regression Testing

CloudSprint Inc. **https://www.cloudsprint.io**

Junior QA Analyst *Jul 2018–Feb 2019*

- Executed test cases for cloud-based applications and documented defects with clear reproduction steps.
- Assisted in the creation of test plans and test scripts based on business requirements.
- Performed smoke, functional, and regression testing during release cycles.
- Worked closely with senior QA engineers to learn automation frameworks and testing tools.

Keywords: Test Cases, Bug Tracking, SQL, Agile

Languages

English: Native or Bilingual Proficiency — **Keywords**: Technical Writing, Public Speaking

Spanish: Limited Working Proficiency — **Keywords**: DELE B2, Conversational

Skills

Test Automation: Expert — **Keywords**: Selenium, Cypress, Playwright, Appium, REST Assured

Manual Testing: Advanced — **Keywords**: Test Planning, Regression Testing, Exploratory Testing, User Acceptance Testing

Performance Testing: Intermediate — **Keywords**: JMeter, LoadRunner, Gatling

DevOps & Tools: Advanced — **Keywords**: Jenkins, GitHub Actions, Docker, Git, Jira

Programming: Advanced — **Keywords**: Python, JavaScript, Java, SQL, Bash

Awards

Quality Champion Award

BrightWave Technologies — *Nov 2023*

Recognized for outstanding contributions to test automation and quality process improvements, leading to a 40% reduction in escaped defects.

Certificates

ISTQB Certified Tester Foundation Level — **https://www.istqb.org/certifications**

ISTQB — *Aug 2019*

Certified Selenium Professional — **https://www.seleniumacademy.com**

Selenium Academy — *Feb 2021*

Publications

Ministry of Testing — **https://www.ministryoftesting.com/articles/automating-accessibility-checks**

Automating Accessibility Checks in CI Pipelines — *Apr 2023*

- Discusses strategies for integrating accessibility testing into automated CI/CD workflows.
- Covers tools such as axe-core, Pa11y, and Lighthouse.
- Provides practical examples for reducing accessibility defects in web applications.

Projects

OpenCart QA Test Suite — **https://github.com/jordanellis-qa/opencart-qa-suite**

Open-source test suite for e-commerce checkout flows — *Jan 2021–May 2021*

- Developed a Selenium-based test suite covering cart, checkout, and payment workflows.
- Implemented Page Object Model and data-driven testing with Pytest.
- Configured GitHub Actions to run tests on every pull request.

Keywords: Selenium, Python, Pytest, Page Object Model

API Contract Testing Framework — **https://github.com/jordanellis-qa/api-contract-testing**

Lightweight framework for validating API contracts across microservices — *Sep 2022–Feb 2023*

- Built a reusable framework using Python and JSON Schema to validate API request/response contracts.
- Integrated with Postman and Newman for CI execution.
- Reduced integration defects by catching schema mismatches early.

Keywords: API Testing, JSON Schema, Python, Postman

Interests

Open Source: Testing, Automation, Community

Outdoor Activities: Hiking, Cycling, Photography

Volunteer

Bay Area Quality Assurance Association **https://www.baqaa.org**

Workshop Volunteer *Feb 2020–Present*

- Volunteer workshop facilitator for introductory test automation sessions.
- Helped organize quarterly meetups and mentored attendees new to QA.
- Contributed to the association's knowledge-sharing initiatives.